



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*The Chief of Police
Chris Ngcobo
P. O .Box 4068
Johannesburg
2000*

By Telefax: 011 958 9200

Dear Mr. Chris Ngcobo

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that Johannesburg Metro Police Department played during the aforementioned crisis situation. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*City of Johannesburg Department of Health
Dr. Refik Bismilla
P.O. Box 31244
Braamfontein
2017*

By Telefax: 011 339 2866

Dear Dr. R. Bismilla

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that the Department of Health played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Molo (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,

Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau

Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*To The Executive Director: Environment
Flora Mokgohloa
P. O. box 1049
Johannesburg
2000*

By Telefax: 011 727 0311

Dear Ms. Flora Mokgohloa

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that the Environmental Department played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,

Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau

Ms Cynthia Mbilij, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*To the Director of Emergency Management Services
Mr. Tshepo Makola
P. O. Box 1049
Johannesburg
2000*

By Telefax: 011 758 9179

Dear Mr. Tshepo Makola

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that the Emergency Management Services played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padayachee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*City of Johannesburg Region A Director
Dr. T. Masilo
Private Bag x20
Halfway House
1685*

By Telefax: 011 703 5556

Dear Dr. T. Masilo

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that the City of Johannesburg played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

City of Johannesburg
Ward 113 Councillor
Clr. R. Makhubele

By Hand

Dear Clr. Makhubele

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that you played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbilli, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

City of Johannesburg
Ward 113 Councillor
Clr Abram Mabuke

By Hand

Dear Clr. Mabuke

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role you played during the aforementioned crisis. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07



a world class African city



City of Johannesburg
Johannesburg Water SOC Ltd

17 Harrison Street
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

18 June 2012

*The Chief Executive Officer
Rand Water
Mr. Percy Sechemane
PO Box 1127
Johannesburg
2000*

By Telefax: 011 682 0793/0163

Dear Mr. Percy Sechemane,

DIEPSLOOT CRISIS

On the 12th April 2012 the drinking water in Diepsloot was found to be contaminated due to a sewer line that was accidentally damaged. The seriousness of the incident necessitated Johannesburg Water to enter a crisis level 3 which is the highest level and the crisis was finally resolved on the 22nd April 2012. On behalf of Johannesburg Water I would like to take this opportunity to express the greatest appreciation for the role that Rand Water played during the aforementioned crisis situation. The enormous cooperation and support Johannesburg Water received cannot be overemphasised and is greatly appreciated.

We are looking forward to your continuous support in future.

Yours Sincerely,

Graham Luden
Acting Managing Director

Directors:

Ms Gugu Moloi (Chairperson), Mr Manu Padiaychee (Financial Director), Mr Nandha Govender,
Ms Natalie Skeepers, Ms Nompumelelo Msezane, Mr Cassim Tilly, Mr John Mateya, Dr Charles Motau
Ms Cynthia Mbili, Mr Ignatius Jacobs, Mr Graham Luden (Company Secretary)

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/07