## ANNEXURE G

## SIGN-REFAND ACCEPTANCE CERTIFICATE

## SIGN-OFF AND ACCEPTANCE CERTIFICATE

I, NATHAN ADRIAASE, the undersigned, hereby endorse that the attached deliverables are an accurate and true reflection of the following business processes, which were collaboratively developed.
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•
Signed at CAPE TOWN on this, the
For and on behalf of the Client:
Process Owner:
(The Process Owner is a Senior Manager at Director level, with the core responsibility to ensure that a specific scope and mandate of the service area is identified, modelled, maintained, implemented, performance monitored and continuously improved.)
NAME: N. ADEIGANCE DATE: 11/16/2012
POSITION: DIRECTER O
SIGNATURE:
Director Process Design and Improvement:
NAME: JACOS BOON LASSICE DATE: 12-10-12.
POSITION: DIRECTOR. OZHA
SIGNATURE:
Chief Director Organisation Development
NAME: Lause Esternyst DATE: 12-10-12
POSITION: Western Cape Government  BETTER TOGETHER

SIGNATURE: